



# FEMA

## NFIP Reference Sheet



### NATIONAL FLOOD INSURANCE PROGRAM CONTACT FOR:

<b>NFIP Training</b> (H2O Partners, Inc.) Sonja Wood CFM Territory Training Manager <a href="mailto:sonja@h2opartnersusa.com">sonja@h2opartnersusa.com</a>	<b>1-785-766-8645</b> <b>1-888-318-5112 x705</b> <b>1-888-317-4542 fax</b>	Training Seminars for insurance professionals, lenders, and adjusters  (FL KS, MO, ND, NE, SD, WV)
<b>NFIP Bureau &amp; Statistical Agent (URS)</b> NFIP Region VII/URS Monique Pilch NFIP Region VIII/URS Erin May NFIP Servicing Agent (Covansys)	<b>1-913-344-1000</b> <b>1-303-299.7873</b> <b>1-800-638-6620</b>	Technical Insurance Assistance General Information <a href="mailto:Monique_Pilch@urs.com">Monique_Pilch@urs.com</a> <a href="mailto:Erin_May@urs.com">Erin_May@urs.com</a>  To become an NFIP Agent Questions about Group Flood Insurance Policy
<b>Special Direct Facility (SDF)</b>	<b>1-800-638-6620</b>	Severe Repetitive Loss
<b>NFIP General Information</b>	<b>1-800-427-4661</b>	How to buy flood insurance How to find an agent

### FEDERAL EMERGENCY MANAGEMENT AGENCY CONTACT FOR:

<a href="http://www.fema.gov/about/regions/index.shtm">http://www.fema.gov/about/regions/index.shtm</a>		Technical Information Floodplain Management Information
<b>FEMA Map Assistance Center</b> 3601 Eisenhower Avenue Alexandria, VA 22304-6425	<b>1-877-FEMA MAP</b> <b>(1-877-336-2627)</b>	Letter of Map Amendment/Letter of Map Revision Zone Determination Review/Appeal
<b>FEMA Map Service Center</b> P. O. Box 1038 Jessup, MD 20794-1038	<b>1-800-358-9616</b> <b>1-800-358-9620 fax</b> <b>(8 a.m. - 8 p.m. Eastern)</b>	Order Flood Insurance Rate Maps NFIP Agent's Flood Insurance Manual Community Status Books
<b>FEMA Distribution Center</b> P. O. Box 2012 Jessup, MD 20794-2012	<b>1-800-480-2520</b> <b>1-800-480-2521</b> <b>301-497-6378 fax</b>	NFIP Public Awareness Brochures Applications Cancellation Requests General Change Endorsements

### STATE COORDINATING AGENCIES CONTACT FOR:

<a href="http://www.fema.gov/about/contact/statedr.shtm">http://www.fema.gov/about/contact/statedr.shtm</a>	Technical Information Floodplain Management Information
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## HELPFUL WEBLINKS

<b>Adjuster Training Workshops</b>	<a href="http://www.nfipbureau.fema.gov">http://www.nfipbureau.fema.gov</a> (go to training link)
<b>Agent Training Workshops</b>	<a href="http://www.nfipbureau.fema.gov">http://www.nfipbureau.fema.gov</a> (go to training link)
<b>Community Status List</b>	<a href="http://www.fema.gov/fema/csb.shtm">http://www.fema.gov/fema/csb.shtm</a>
<b>FEMA Program Information</b>	<a href="http://www.fema.gov">http://www.fema.gov</a>
<b>Flood Insurance Manual</b>	<a href="http://www.fema.gov/business/nfip/manual.shtm">http://www.fema.gov/business/nfip/manual.shtm</a>
<b>Flood Smart Website</b>	<a href="http://www.floodsmart.gov">http://www.floodsmart.gov</a>
<b>Flood Smart Agent Website</b>	<a href="https://agents.floodsmart.gov">https://agents.floodsmart.gov</a>
<b>Flood Zone Determination Companies</b>	<a href="http://www.fema.gov/business/nfip/fzone1.shtm">http://www.fema.gov/business/nfip/fzone1.shtm</a>
<b>Lender Compliance Training Workshops</b>	<a href="http://www.nfipbureau.fema.gov">http://www.nfipbureau.fema.gov</a> (go to training link)
<b>Mandatory Purchase of Flood Insurance Guidelines</b>	<a href="http://www.fema.gov/library/viewRecord.do?id=2954">http://www.fema.gov/library/viewRecord.do?id=2954</a>
<b>Letters of Map Change</b>	<a href="http://www.fema.gov/plan/prevent/fhm/en_main.shtm">http://www.fema.gov/plan/prevent/fhm/en_main.shtm</a>
<b>Online FEMA Flood Maps and Flood Studies</b>	<a href="http://msc.fema.gov">http://msc.fema.gov</a>
<b>NFIP Program Information</b>	<a href="http://www.fema.gov/business/nfip">http://www.fema.gov/business/nfip</a>
<b>Watermark &amp; e-Watermark Newsletters</b>	<a href="http://www.fema.gov/business/nfip/wm.shtm">http://www.fema.gov/business/nfip/wm.shtm</a> ; <a href="http://watermark.nfipstat.com/index.htm">http://watermark.nfipstat.com/index.htm</a>
<b>Write Your Own (WYO) Companies, List of</b>	<a href="http://www.fema.gov/nfipInsurance/companies.jsp">http://www.fema.gov/nfipInsurance/companies.jsp</a>