



**Bank Security Videotapes from
Profit Protection, LLC –
National Association for Bank Security**



Avoiding Morning Glory Robberies	\$119.95
Bank Robbery	\$119.95
Burglary Alarm Response Procedures	\$95.00
Check Fraud	\$125.00
Detecting and Preventing Frauds Against the Elderly	\$95.00
Holdups: A staff training program for robbery security	\$95.00
Honesty and Integrity	\$95.00
Identity Theft.....	\$95.00
Management's Security Responsibilities	\$95.00
New Accounts Representatives: The Keys to Profits & Security	\$95.00
Safety After a Robbery	\$119.95
Security – It's Everyone's Job	\$95.00
Teller's Choice	\$95.00/\$150.00
Think Security	\$95.00/\$130.00

*To order a video, visit the National Association for Bank Security Website
at www.banksecurity.com or for more information call NDBA's Dorothy Lick at 701-223-5303.*

Avoiding Morning Glory Robberies (VHS or CD)

Motivate your employees to implement effective morning opening procedures. This videotape gives your employees the ability to deter "morning glory robberies," those robberies which occur early in the morning before a banking office opens to the public for business. It discusses the seven most common techniques used by criminals to perpetrate these kinds of robberies and provides easy-to-implement procedures to combat these dangerous crimes. 18 minutes.

Bank Robbery (VHS or CD)

A bank's security program must "provide for initial and periodic training of officers and employees...in proper employee conduct during and after a robbery." Since employee robbery training is of vital importance in today's banking environment, especially for safety considerations, it is imperative to keep the training materials as fresh and pertinent as possible. This 20-minute video includes all the points that need to be covered in robbery security training. This tape covers how robberies occur, the robber's mindset and what the robber's goals are. Also, how a teller can reduce the odds of being a robbery victim, how to safely deal with robberies and how to be helpful to law enforcement in their investigation.

Burglary Alarm Response Procedures

This videotape is specifically designed for showing to bank personnel who are on the bank's burglar response contact list. It details the safety procedures employees should follow before leaving their home at night in response to a burglar alarm at their banking office and procedures they should follow upon their arrival at the bank. 15 mts.

Check Fraud (VHS or CD)

Train your employees in scams and ruses used by check fraudsters. This training video explains the major techniques used and the measures needed to defend against them. Think PREVENTION! Give your employees the tools they need to recognize check fraud attempts with forgeries, counterfeits, software check frauds, new account frauds, OK initial frauds, split-deposit/cash-back scams, check kiting, telemarketing/demand-draft fraud.

Detecting and Preventing Frauds Against the Elderly

Elderly citizens are frequently the victims of choice of con artists. Through a variety of scams con artists attempt to convince their elderly victims to withdraw all, or a significant portion, of their life savings from their banks. This videotape illustrates the procedures which may allow bank employees to detect and ultimately prevent frauds committed against elderly customers of banks. Produced 1999. 16 minutes

Holdups: A staff training program for robbery security

Under the Bank Protection Act regulations, boards of directors must ensure that officers and employees receive "initial and periodic training." This quality video goes beyond the compliance aspects of these regulations, providing the kind of visual experience that employees best retain from training. Calmly but dramatically, this videotape provides employees with an understanding of the most common techniques used by bank robbers and the procedures usually generally recommended by security professionals for before, during and after a robbery. Produced 1995. 20 minutes.

Honesty and Integrity (VHS or CD)

Numerous banks show this videotape to all new employees to discourage embezzlements. It illustrates that banking employees deal with a great amount of money, but because they are human beings they may sometimes be tempted to "borrow" or steal when some financial or other difficulty arises. It discourages embezzlements by showing employees, through an interview of an embezzler, the likely traumatic ramifications to them and their families of giving into the temptation to "borrow" or steal bank funds. Produced 1996. 11 minutes.

Identity Theft

This staff training videotape deals with the fast growing crime of identity theft from the standpoint of the viewer as a victim, addressing several of the more popular methods used by identity thieves. This approach allows for staff training as well as the use of this videotape as a public service tool. The more informed staff employees are about this crime, the better prepared they will be to spot an identity thief plying his or her trade. Bank officers may use it at presentations they are requested to give in the community, such as to service clubs, other civic organizations and senior citizens groups. This training tape can be a tremendous public relations tool for a financial institution.

Management's Security Responsibilities

This videotape, which addresses each requirement of the federal security regulations of the Bank Protection Act (BPA), is designed for three purposes: all branch managers should review the videotape to inform them about the security measures they must implement in their branches to ensure that the bank's written security program is implemented; it illustrates to boards of directors their compliance responsibilities; and it's a video seminar for security officers, especially new ones, to show them their responsibilities under the BPA. Produced 1995. 20 mts.

New Accounts Representatives: The Keys to Profits and Security (VHS or CD)

In many respects new accounts are the foundation of a profitable bank because they generally lead to the sale of other banking services. At the same time, if a new account is opened by a con artist such could result in the bank sustaining a loss. Hence, new account representatives play a vitally important dual role of both customer service and security. This videotape focuses on new accounts representatives and their importance to a bank in both generating profits and preventing losses. Produced 1999. 16 minutes.

Safety After a Robbery

A bank robbery often generates a great deal of conflicting and confusing emotions in employees. It creates an environment in which rational people sometimes do irrational things because of their emotions and their desire to help the police identify the robber. These types of actions may jeopardize the safety of employees and customers. While this videotape contains the generally recommended security procedures for employees to follow during and after a robbery which may aid law enforcement identify and apprehend the robber, the most important aspect of this training videotape is that it focuses upon those employee measures after a robbery that impact their safety. Produced 2000. 19 minutes.

Security: It's Everyone's Job

The overall theme of this fast moving training videotape is that all employees must know and follow the standard operating procedures (SOPs) established by their banks because they are not only procedures which form the basis of an efficient and profitable bank, but they are inherently also security procedures. Using examples of some of the circumstances that employees may encounter during their daily activities in different areas of the bank, the videotape demonstrates that written SOPs of a bank are important from both an operations and security point of view. 31 minutes.

Tellers Choice (VHS or Interactive CD)

This informative program is formatted to provide flexible, effective robbery training. One or more trainees can be involved in selecting options and it is designed to fit your training schedule. It can be viewed in its entirety at a single session or in multiple sessions as time allows. Includes a list of the principles of robbery security to be reproduced for trainees. Also contains an introduction covering the robbery principles and six robbery scenarios which can be played out, each containing a few different actions and reactions. Some outcomes are good; others not so good. To enhance this learning experience, a critique follows at the end of each scenario. This is a new and different concept but one we think will add to your robbery training sessions.

Think Security (VHS or CD)

This training program provides familiarization and orientation on the following security matters: The Bank Protection Act and how employees fit in; the Board of Directors' and Security Officer's responsibilities in the security program; the federal regulations covering employee dishonesty and the institution's reporting requirements; generic emergency preparedness practices and procedures and their importance to employees Added bonus: A 45-page "Employee Security Handbook."

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