



NORTH DAKOTA
BANKERS
ASSOCIATION

Check Handling: A Teller's Seminar

Webinar • February 17, 2010, 1:30-3:30 CT

This webinar on check handling and the UCC is one of the few training programs that can pay for itself the next day by avoiding a loss on a bad check.

Paying "on us" checks and accepting checks for deposit are routine decisions for financial institutions. Both activities contain risks. Those risks are governed and, in some cases, managed by a unique combination of state and federal law. The law governing checks is state law, the Uniform Commercial Code. The law governing holds is federal, The Expedited Funds Availability Act as implemented by Regulation CC.

This webinar focuses on check handling. (It covers the model version of the UCC; it does not incorporate amendments made by any particular state.) It is presented in plain language and supported by materials that serve as an excellent reference at the teller window and at the new accounts desk. It is one of the few training programs that can pay for itself the next day by avoiding a loss on a bad check.

Highlights

- Who are the parties to a check and what are their responsibilities?
- Cashing checks at the teller window, what should we watch for?
- Accepting checks for deposit, are the risks any different?
- What are reasonable identification requirements?
- Stop payments, what information do we need?
- How soon must we return a check with a forged drawer's signature? Forged endorsement?

How Should We Prepare?

Attendees should review the account contracts/signature cards used by their institution before participating in this program.

Audience

Program content is at the basic level and the expected audience is tellers, teller supervisors and new accounts personnel.

CE Applied: 2.5 hours CRCM/CFSSP/CPB/CBT with the ICB

Speaker

Ken Gollhofer is a principal with Pegasus Educational Services, LLC. Prior to becoming a full time trainer, he was a community banker and General Counsel for a regional consulting firm for financial institutions. He has presented seminars in over 25 states and has served as an instructor at compliance schools sponsored by the Illinois, Indiana, Iowa, Georgia, Kansas, Kentucky, Nebraska, Oklahoma, Pennsylvania and Texas bankers associations. Ken has also been an instructor at OTS and FDIC schools for examiners.

What is a Webinar?

A webinar is an enhanced telephone seminar. The audio portion is delivered by speaker phone. You may also view a corresponding PowerPoint presentation by PC. No special hardware is needed. The program consists of 90 minutes instruction and 30 minutes live Q&A. Each webinar registration provides 1 connection to the webinar, materials and access to the On-Demand Webinar for 30 days following the broadcast. You may have unlimited listeners on your connection

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