



NORTH DAKOTA
BANKERS
ASSOCIATION

Annual Bank Security Seminar

October 30, 2019 – Courtyard by Marriott, Bismarck ND

Program Highlights

Workplace Violence Planning & Active Shooter Preparedness

The stark reality is that active shooter incidents have become a regular occurrence, not an anomaly. Many times, we hear warning signs were present but no one recognized them ahead of time. What are the warning signs of workplace violence? We'll discuss the importance of creating a culture of awareness and reporting. Learn how to develop an Emergency Action Plan and why it's so important. Lastly, we'll tackle the uncomfortable but necessary response to an active shooter.

Trending Fraud

Times change. Crimes change. We'll identify and discuss the top five types of fraud seen during the last two years and compare them to what's trending today. Hear from your peers what they are experiencing. Learn various ways criminals will attack your bank and how fraudsters use social media to try to recruit your customers. Leave with a better understanding of what's happening and what you need to be prepared for.



Handling Difficult People

Handling difficult people is one of the hardest situations for staff. This program reviews problems frontline staff and management could face during interactions with account holders and teaches methods to help you cope when things get hostile. People who become upset need to be defused and doing so is not always easy. The most well-meaning intentions could

escalate the problem. We will review causative factors, warning signs and the proper use of cognitive listening.

Conducting a Physical Risk Assessment

This program will provide a recipe on how to conduct your annual security review. No longer can you just use a checklist to determine if your bank is safe. Learn how to think like a criminal to protect your assets, information and people. The criminal world attacks your institution via computer, customers and social engineering ploys. Your annual review should find or correct problems with physical security, robbery procedures, and staff training.

Location

Courtyard by Marriott

3319 N 14th St

Bismarck ND 58503

Phone: 701.223.6667

Schedule (all times listed are CT)

- 8:30 a.m. Registration & Continental Breakfast
- 9:00 a.m. **Workplace Violence Planning & Active Shooter Preparedness**
- 10:15 a.m. Break
- 10:30 a.m. **Trending Fraud**
- 12:00 p.m. Lunch
- 1:00 p.m. **Handling Difficult People**
- 2:15 p.m. Break
- 2:30 p.m. **Conducting a Physical Risk Assessment**
- 4:00 p.m. Adjourn

NDBA Registration Form

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Registration Information

Register early and save...

	Advance	After 10/9
NDBA Member	\$245	\$265
Nonmember	\$375	\$395

Mail this form with payment to:

North Dakota Bankers Association

Attn: Registration

PO Box 1438

Bismarck ND 58502

or Email to ndba@ndba.com

**Questions? Call NDBA's SVP of Education
Dorothy Lick at 701.223.5303.**

Bank: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____

Registrants (first & last name)

Registrant 1. _____

Reg. 1 Email: _____

Reg. 1 Branch location: _____

Registrant 2. _____

Reg. 2 Email: _____

Reg. 2 Branch location: _____

Registrant 3. _____

Reg. 3 Email: _____

Reg. 3 Branch location: _____

Total Due:

Please send an invoice.

Check is enclosed.

Contact me for credit card information.

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About the Speaker



Barry Thompson is a nationally-recognized speaker, consultant, and former banker, with 40 years of service to the financial institution industry. He is a contributor to Bankers Hotline and bankersonline.com as well as other financial publications. Barry also works as a banking “guru” for bankersonline.com, answering questions submitted by readers for the site. He has been interviewed by Newsweek, Computer World and other national and regional publications. He has made presentations in Europe on internal fraud, Asia on bank security and at the United Nations on identity theft.

Barry’s banking career spanned 22 years before he “retired” to establish his consulting firm. He has investigated embezzlement cases, identity fraud cases, check kites and almost all possible criminal incidents against financial institutions. During his 22 year career as a security officer, he handled over 900 security cases and has been involved with investigations and prosecutions on the federal, state, and local levels. He has testified before grand juries, county courts, bankruptcy courts, family courts and the New York State Supreme Court.

As a professional speaker, few can match Barry’s expertise when it comes to discussing the financial services industry. Barry attended prestigious schools held by the American Bankers Association and the former America’s Community Bankers. This, along with his “Certified Regulatory Compliance Manager” designation, provides him with a background that very few in the financial services industry can match.

Who Should Attend

Security officers or directors, operations managers, auditors, HR directors, legal staff, loan officers, disaster recovery managers, collection staff and fraud investigators.

Schedule

8:30-9:00 a.m.	Registration & Continental Breakfast
9:00 a.m.-Noon	Program
12:00-1:00 p.m.	Lunch
1:00-4:00 p.m.	Program
4:00 p.m.	Adjourn

Registration Fees

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Bismarck ND 58503
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Group rate: \$139

Deadline to reserve: September 30

Tax Disclaimer

The cost for all meals and breaks at this seminar is \$32. This information is provided for your tax records, in keeping with the IRS 50% deductible provision under Section 274(n) of the Internal Revenue Code.

Refund Policy

Refund less \$25 will be made if requested one week prior to seminar date. No refunds after that date. Substitutions allowed at any time for this event.

Seminar Confirmation

Please save a copy of this flyer as your confirmation.



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