

Hot Fiduciary Compliance Topics for Trustees

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Today's HOT Topics



Vendor Management Update

Pre-Acceptance Review Process

Unique Assets – Focus on Valuation

Beneficial Owner Requirements for Entities

Vendor Management

"Third-party relationship as a business arrangement between a bank/trust company and another entity (by contract or otherwise)". Examples are:

- · Outsourced Services
- Network arrangements
- Use of independent consultants/contractors
- · Services provide by affiliates/subsidiaries
- Other business relationships (ongoing)
- Regulators want a more defined risk-based approach
- Adhere to Risk Management Life Cycle





Vendor Management

OCC Bulletin 2023-17 | June 6, 2023

Third-Party Relationships: Interagency Guidance on Risk Management

Summary

The Office of the Comptroller of the Currency (OCC), the Board of Governors of the Federal Reserve System, and the Federal Deposit Insurance Corporation (collectively, the agencies) today issued the "Interagency Guidance on Third-Party Relationships: Risk Management."

Note for Community Banks

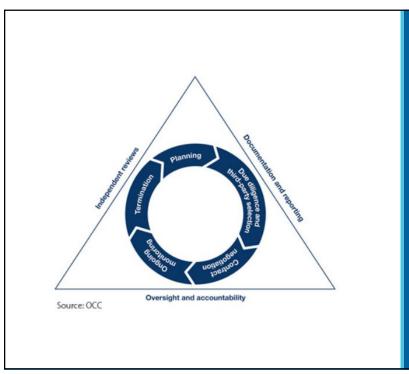
This guidance applies to all banks with third-party relationships.²



Third Party Relationship Guidance

- Interagency OCC, FDIC, Federal Reserve System, Community Banks "Banks" refers collectively to national banks, federal savings associations, covered savings associations, and federal branches and agencies of foreign banking organizations."
- Objective Consistency in supervisory approach
- Outlines third-party risk management life cycle; Identifies principles applicable to each life cycle stage
- Clarification that not all third-party relationship have <u>same risk</u>
- Describes "things to consider" when developing and implementing third-party risk management practices





Risk Management Life Cycle

Vendor Management – Critical Vendors

- Banks/Trust Companies need to identify and define <u>"critical" vendors</u> additional due diligence for higher risk providers
 - What level of disruption would occur if provider services cease? Impact to staff? Clients?
 - What type of data is being accessed and stored?
 - Do you have a backup plan? Any Plan B in place?
 - Does the vendor significantly impact operations and revenue?
- Solution Rate your vendors and define "Critical/high risk" vendors
 - Conduct more extensive due diligence (Disaster recovery and business continuity)
 - Develop a "Plan B" (backup plan)
 - Meet regularly with them (assign point person); Establish meetings



Vendor Management – Ongoing Vendor Reviews

Do you review an ongoing vendor the same as a new vendor?

- "Ongoing" review of vendor process
- Identifying if anything has changed.....Are you checking?
- What can happen?
 - Mergers or acquisitions
 - Loss of key employees
 - Data breach issues significant system changes
 - · Use of foreign contractors
 - Data storage provider changes or moves
- May apply to independent contractors you use Attorneys, CPA's Valuation experts, etc. (who else is accessing client information)
- Have you reviewed vendors contracts? Any vendors' services "not being utilized"?





Vendor Management Tips

- Understand applicability to your organization
- Review and enhance process for ONGOING vendors
- Create (revisit) definition of critical or high-risk vendors
 - Align enhanced due diligence
 - Schedule recurring meetings
 - Develop "Plan B" or backup
- Ensure vendor contracts with "no current and future usage" are properly terminated

Pre-Acceptance Review

12 CFR 9.6 (a) 12 CFR 150.200

- Screening the account and assets before account is accepted – prompts to ensure for proper notification
 - Understand fiduciary responsibility (capacity), and identify risks
 - · Evaluating assets and other key indicators
 - Do you have expertise to take on risk (or have access)?
 - Is it operationally possible?
- Set stage for strategy fiduciary and client expectations
- Account acceptance ratification (exceptions should be noted)

"Management should have a well-defined process for evaluating and inspecting an account before acceptance" OCC

It is what the regulators expect!!!

Regulators look for adherence to policies, proper approvals, and consistency



Client Introduction

- Purpose (intent) of relationship
- Gain "understanding" of fiduciary duty and responsibilities to be performed
- Account stakeholders
- Client Expectations
- Why is account coming???????



Account Acceptance Document Review

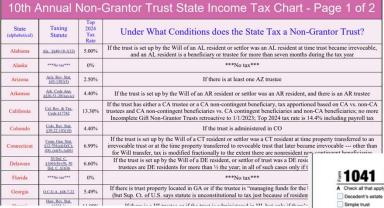
- Capacity/Authority
- Fiduciary duty and responsibilities Any joint responsibilities?
- Are document/agreement terms and conditions clear?
- Investment responsibility language
- Fees
- Resignation/termination verbiage



Other Acceptance Items

- **Account asset composition**
 - Source of funds
 - Unique assets More to come!
- **Evaluation of risks**
- Are all stakeholders reviewing?
- **Identify conflicts**
- Family dynamics & client **Expectations**
- Situs Taxes. Legal

State Situs Chart for Irrevocable Returns



5.49%

O.C.G.A. 848-7-22



A Check all that apply:	For calendar year 2022 or fiscal year beginning	. 202
Decedent's estate Simple trust	Name of estate or trust (If a grantor type trust, see the instructions.)	,
Complex trust Qualified disability trust	Name and title of fiduciary	
ESBT (S portion only) Grantor type trust Bankruptcy estate—Ch. 7	Number, street, and room or suite no. (if a P.O. box, see the instructions.)	
Bankruptcy estate - Ch. 11	City or town, state or province, country, and ZIP or foreign postal code	



Pre-Acceptance Process for Unique Assets

Validation of ownership, verification of property (tax returns/K-1's, Deeds, Sec of State, Certificates)

Value - Recent appraisal/valuation, if real estate-location, property condition, etc. Where located?

Trustee responsibilities/authority, specific language pertaining to unique assets (retention language)

Supporting documents - leases, tax returns (K-1's), income and expense reports, capital improvements; Beneficial owner information (ownership and control)

Supplemental Info – Insurance, taxes, environmental, other agreements, etc.







What can go Wrong during Account Opening?

A "few" examples are:

- · Disagreement with Co-Trustee
- Vague language in agreement (retention of assets)
- Unique assets!
- · Unforeseen tax impacts
- · Controversial beneficiaries
- Unproductive property
- Concentrated positions
- "Misjudged" fee (more time and effort than you thought)

Consequence examples:

- Create operational and reputational risks
- Violate UPIA and Prudent Investor Rule
- Liabilities for Trustee
- Non-compliance

Can turn into:

- Losses and lawsuits
- Regulatory issues
- EXTRA TIME effort vacuum



Account Acceptance Tips

A few best practices to minimize mistakes













Rotate Account Acceptance **Committee Members**

Make sure all stakeholders weigh your account in (tax, unique assets, etc.)

Evaluate opening checklist(s)

Expand unique asset review to include specific types

Validate asset ownership early! Obtain "values"

Get more information on Successor **Trustees**

Always strive to get as much information as EARLY AS possible!



Challenges Managing Unique Assets

- · Specialized expertise is required
 - Internal or outsourced
 - Processes for each asset class held
- Determining values (fair market value) appraisals
- Pre (and Post) Acceptance Issues common here!
- Estate settlement Maintaining, disposing/selling
- Operational transaction processing (P & I)
- · Investment Issues
 - Underproductive property
 - Asset retention language in document
- IRA's Prohibited transactions, values on Form 5498
- Digital asset risks "new... and coming (especially in estates)!"
- Tax reporting Valuation
 - Estate tax (discounts), "qualified appraisers"

"A bank's failure to properly manage unique assets prudently and legally can increase the bank's risks, particularly its operational, compliance, reputation, and strategic risks."

Unique and Hard-to-Value Assets Comptroller's Handbook P. 2



Valuation - Fair Market Value

Standard of value:

- · Common standards of value
 - Fair value
 - · Intrinsic value
 - · Investment/fundamental value
- The standard of value applied to all estate, gift, and income tax matters concerning the IRS is "Fair Market Value (FMV)".
 - The most widely recognized & accepted standard of value
 - Applies to federal/state tax filings such as Estate & Gift taxes (Form 706/709), ESOPs, charitable contributions, and other inheritance/ income taxes
 - IRS Rev Ruling 59-60 approach, methods & factors for valuations

FMV Definition

"The price, expressed in terms of cash equivalents, at which property would change hands between a hypothetical willing and able buyer and a hypothetical willing and able seller, acting at arm's length in an open and unrestricted market, when neither is under compulsion to buy or sell and when both have reasonable knowledge of the relevant facts."

— AICPA SSVS1



Valuations/Pricing

Considerations

- Type of unique asset
- · Account type and capacity
- Valuation **purpose** (gift, estate, compliance)
- · Current economic state and impacts
- Appropriate discounts if applicable



Who is performing the valuation and are they "qualified"?

- · CPA who has been involved for 25 years
- Business owner or family member
- · Company CFO... other?





Valuations/Pricing

Must be a "Qualified Appraiser" under IRS rules

- Verifiable education and experience in valuing specific asset type
- Can be applicable coursework or recognized designation (ASA, etc.)
- · Otherwise, the valuation could be disallowed

12 / December 2023

Tax Court Backs IRS on Qualified Appraiser Rules and Related Matters

Posted in: Business Valuation Law News | Written by: Jim Alerding



March 27, 2024

The Importance of Certified Business Valuation Professionals

Procedural Missteps Lead to Loss of Tax Deductions for Charitable Gifts

November 10, 2022



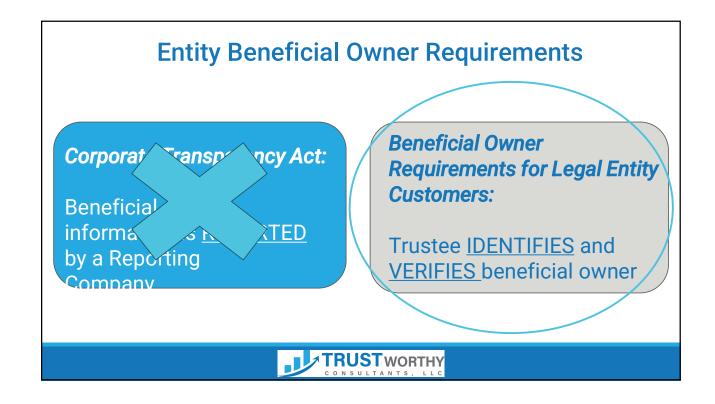
Best Practices for Managing Unique Assets

- √ How is your PreAcceptance process working (more education needed)?
- ✓ Establish expertise you may need in the future – collectibles, closely held, timber
- ✓ Review valuation/pricing policies and are they 'qualified'
- √ Tighten up Reg 9 review and have more coordination
- √ Re-evaluate vendors as needed
- ✓ Make sure client expectations are set with proper communications!









Beneficial Ownership Requirements

Financial organizations under 31 CFR 1010_230 are required to **identify and verify** Beneficial Owners. Requirements for Legal Entity Customers (LLC, Corp., etc.)

- Organizations must verify and document the identity of each beneficial owner (control
 person) for legal entity customers (Name, DOB, Address, ID)
- May accomplish this either by obtaining equivalent information from the legal entity
 customer's representative and may rely on such information, provided that it has no
 knowledge of facts that would reasonably call into question the reliability of such information.
- At a minimum, procedures must contain the elements required for verifying the identity of
 customers under the bank's CIP. The bank may rely on the information supplied by the legal
 entity customer regarding the identity of its beneficial owner or owners, provided that it has
 no knowledge of facts that would reasonably call into question the reliability of such
 information.
- Capture at the account level; need to understand nature and purpose of relationship



Beneficial Owner Requirement Details

Must have written procedures (usually included in AML/BSA Program - CIP)

Objective – to identify and verify beneficial owners of legal entity customers

Two tiers – $\underline{\text{Ownership}}$ (directly or indirectly) of 25%+ of equity interests

Two tiers – <u>Control</u> where owner with "significant responsibility" to control, manage, or direct entity

Recordkeeping & Retention Requirements

Exclusions and exemptions





Beneficial Owner – Documenting Information (Form)



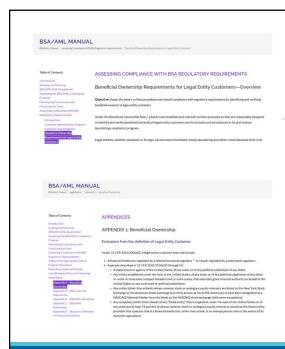
Why? Purpose of Form (Why is information needed?)

Who? Criteria for person to complete form

What? Details – Ownership and Control Parameters

Information Gathering (EDD)

Verification (U.S. vs Foreign)



Beneficial Owner Resources

- FinCEN FIN-2018 G001
- FFIEC
- https://bsaaml.ffiec.gov/manual/AssessingCompl ianceWithBSARegulatoryRequirements/03
- chromeextension://efaidnbmnnnibpcajpcglclefindmkaj/ht tps://www.ffiec.gov/press/pdf/Beneficial%200wn ership%20Requirements%20for%20Legal%20Entity %20CustomersOverview-FINAL.pdf